FIRMWARE UPGRADE KIT INSTALLATION GUIDE

EMU-UPGV4.0 (for EMU-830 List 1 through List 6)
Part Number: 1242288

ADC

Revision History of This Guide

To order copies of this manual, use document catalog number
LTPE-IG-3156-01.

Issue	Release Date	Revisions Made
1	October 25, 2002	Upgrade instructions for version 4.0.

USING THIS GUIDE

Two types of messages, identified by icons, appear in text.

Notes contain information about special circumstances.

Cautions indicate the possibility of personal injury or equipment damage.

TABLE OF CONTENTS

OVERVIEW

The WorldDSL™ Exchange Office Management Unit (EMU-830) is designed to allow the field upgrade of EMU-UPGV4.0 firmware through TFTP or XMODEM downloads, or through PROM replacement.

When the existing EMU-830 firmware is Version 1.13 or earlier, the firmware upgrade must be performed by PROM replacement, as described in this document.

EMU-830s running Version 2.0 and later firmware may be upgraded by performing a firmware download. For more information, see "Internet Access" on page 6.

When HDSL line cards (both local and remote units) are running firmware version 1.13 or earlier, they too must be upgraded for compatibility with the upgraded EMU-830 firmware. Furthermore, HDSL cards running firmware version 2.x should also be upgraded for full compatibility with new features of the latest EMU firmware.

The latest HDSL line unit firmware can be downloaded from the Web site. For more information, see "Internet Access" on page 6.

UPGRADE KIT CONTENTS

Table 1 lists the contents of the EMU-UPGV4.0 firmware upgrade kit.

Table 1. *EMU-UPGV4.0 Firmware Upgrade Kit*

Qty	Item
2	EMU-UPGV4.0 Firmware Upgrade PROMs
1	EMU-830 User Manual
1	SNMP MIB Diskette
1	PROM Extraction Tool

PROM REPLACEMENT INSTRUCTIONS

The EMU-UPGV4.0 firmware upgrade for the EMU-830 unit is contained in two replaceable PROM devices. These devices can be replaced in the field to support new features or implement bug fixes. The two PROM devices reside on the EMU-830 card at the locations shown in Figure 1.

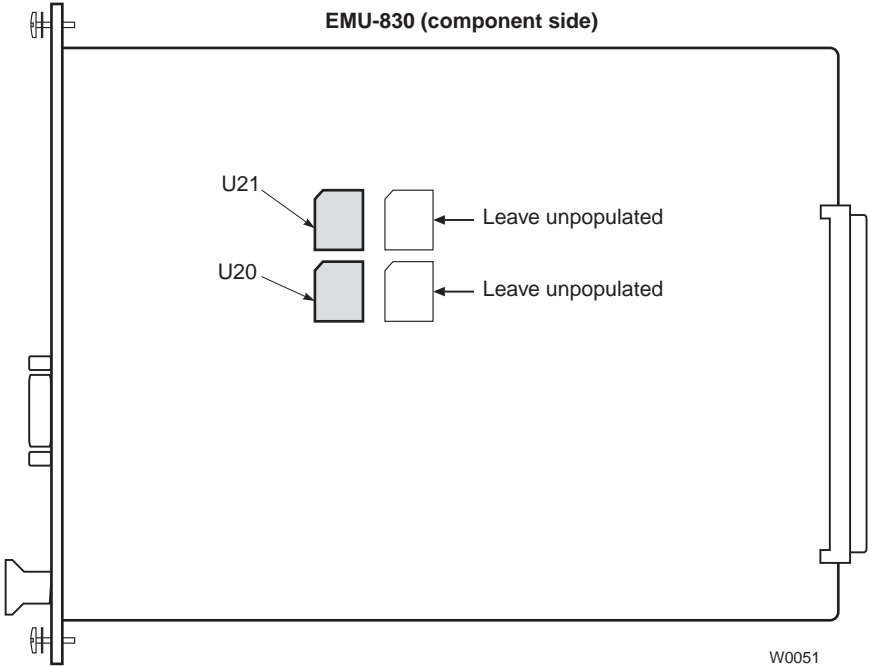**EMU-830 (component side)**

U21

U20

Leave unpopulated

Leave unpopulated

W0051

Figure 1.   EMU-UPGV4.0 PROM Locations U20, U21

PROM IDENTIFICATION LABELS

The labeling that identifies each PROM is shown in Figure 2.
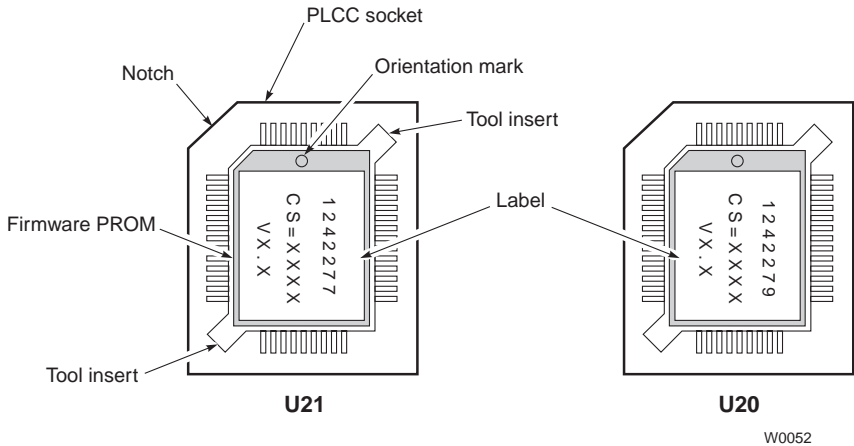
Figure 2.   *EMU-830 PROM Labeling*

PROM REPLACEMENT PROCEDURE

1   Use a flat-blade screwdriver to loosen the two screws securing the EMU-830 to Slot 17 of the shelf, then remove the EMU-830 from the shelf.

2   Locate socket U21 on the EMU circuit board (see Figure 1 on page 2).

3   Insert a PROM extraction tool into the Tool insert slots on the U21 socket (see Figure 2 on page 3).

4   Gently pry the PROM out of the socket using the PROM extraction tool.

5   Locate the U21 replacement PROM shipped with your kit. It is labeled as shown in Figure 2.

6   Insert the replacement PROM into the U21 socket.

> ⚠ **There is a notch on both the PROM and the socket. Make sure these notches are aligned with each other before inserting the PROM.**

7   Press the PROM into the socket until it seats firmly.

8   Locate socket U20 on the EMU circuit board (see Figure 1).

9   Repeat Step 3 through Step 7 to replace PROM U20.

10 Align the EMU-830 circuit board with the black guide lines on the top and bottom edges of shelf-slot 17, then push the EMU board into the slot until the EMU front panel is flush with the front of the shelf.

11 Secure the EMU-830 to the shelf with the two retaining screws on the EMU front panel.

APPENDIX A - PRODUCT SUPPORT

ADC Customer Service Group provides expert pre-sales and post-sales support and training for all its products.

Technical support is available 24 hours a day, 7 days a week by contacting the ADC Technical Assistance Center at the number listed below.

Sales Assistance 800.366.3891 ext. 73000 (USA and Canada) or 952.917.3000 Fax: 952.917.3237	• Quotation Proposals • Ordering and Delivery • General Product Information
Systems Integration 800.366.3891, ext. 73000 (USA and Canada) or 952.917.3000	• Complete Solutions (from concept to installation) • Network Design and Integration Testing • System Turn-Up and Testing • Network Monitoring (upstream or downstream) • Power Monitoring and Remote Surveillance • Service/Maintenance Agreements • Systems Operation
ADC Technical Assistance Center 800.638.0031 (USA and Canada) or 714.730.3222 Fax: 714.730.2400 Email: wsd_support@adc.com	• Technical Information • System/Network Configuration • Product Specification and Application • Training (product-specific) • Installation and Operation Assistance • Troubleshooting and Repair/Field Assistance
Online Technical Support	• www.adc.com/Knowledge_Base/index.jsp
Online Technical Publications	• www.adc.com/library1/
Product Return Department 800.366.3891 ext. 73748 (USA and Canada) or 952.917.3748 Fax: 952.917.3237 Email: repair&return@adc.com	• ADC Return Material Authorization (RMA) number and instructions must be obtained before returning products.
All 800 lines are toll-free in the USA and Canada.	

INTERNET ACCESS

ADC firmware updates and SNMP Management Information Bases (MIBs) for WorldDSL products are available from the Internet.

From our Web site at *http://stele.adc.com/dsl/software/downloads.html*, perform the following steps:

1   Click **Software/Firmware/Downloads** on the right side of the Web page.

2   Click **Management Unit (EMU) and SNMP MIBs**.

3   Select the firmware you wish to download.

CERTIFICATION AND WARRANTY

COMPLIANCE

The shelf, enclosure, and desktop units within the WorldDSL product line have been affixed with the CE mark. This is based on compliance of the complete WorldDSL product line with directive 89/336/ EEC as amended by directive 93/68/EEC.

LIMITED WARRANTY

ADC DSL Systems, Incorporated ("ADC") warrants that, for a period of sixty (60) months from the date of shipment, the hardware portion of its products will be free of material defects and faulty workmanship under normal use. ADC's obligation, under this warranty, is limited to replacing or repairing, at ADC's option, any such hardware product which is returned during the 60-month warranty period per ADC's instructions and which product is confirmed by ADC not to comply with the foregoing warranty.

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Repaired products have a 90-day warranty, or until the end of the original warranty period—whichever period is greater.

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